

# Crystal Creek HOA



## Why a Property Management Company?

The main purpose of the property management company is to help the community and the board fulfill the goals of the community while protecting the property both physically and financially. Welch Randall (WRPM) helps with payment of bills, reconciliation of bank accounts, legislative updates for CC&R's and rules, enforcement of CC&R's, preparing vendor bids, obtaining maintenance or other bids, and enforcement of vendor contracts. All bills and projects are approved by the HOA Board members first.

While the decision-making powers for the community rest with the community and the HOA Boards, we request that phone calls or emails go directly through WRPM first so that all information necessary to the situation or problem can be provided to the board in an organized manner. The HOA Board's role is a voluntary role and they have limited time. The property management company helps manage the day-to-day needs of the community which allows the HOA Board members to best utilize their time by focusing on key decisions that need to be made for the community.

## Is the HOA FHA/VA Approved? When does the approval expire?

No

## Are there Administrative or Reinvestment fees?

\$250 Change of Ownership Admin Fee and \$350 Reinvestment fee

## How much are my HOA dues and when are they due?

\$250 Annual Dues – Due April 1, 2022. \$25.00 late fee will be charged on any unpaid balance after the 15th day of the month on a monthly basis.

## What does the HOA cover?

Playground, Neighborhood Park and grass area.

## Who is the insurance provider for the HOA?

Nationwide

## Where do I send my HOA payment?

Payments can be made online via AppFolio by setting up one-time or recurring payments (preferred method). Checks, cashier's checks, and money orders can be made out to "Crystal Creek HOA" and can be mailed to our office at: 5300 S. Adams Ave Pkwy, St. 8, Ogden, UT 84405

## Billing Information – Getting Setup on AppFolio:



Welch Randall utilizes a high-tech internet-based software called AppFolio. AppFolio is available online with a computer, smart phone or tablet, and allows you to view your balance and make payments with the click of a button.

In order to setup an online account, you need to receive an email invitation from our office. To request an invite to AppFolio please send an email request to [jessica@welchrandall.com](mailto:jessica@welchrandall.com) or contact our office during regular business hours.

---

### Welch Randall Property Management

5300 S. Adams Ave Pkwy, St. 8, Ogden, UT 84405  
Mon-Fri 9AM to 5PM ♦ (801) 399-5883 ♦ [info@welchrandall.com](mailto:info@welchrandall.com)

**For after-hours emergency calls relating to maintenance please call (855) 559-5525**

#### General Information

Jennie Stites  
Office (801) 399-5883  
[jennie@welchrandall.com](mailto:jennie@welchrandall.com)

#### Property Manager

Brenda Veresh  
Office (801) 399-5883  
[Brenda@welchrandall.com](mailto:Brenda@welchrandall.com)

#### Billing and Accounting

Jessica Gatewood  
Office (801) 399-5883  
[jessica@welchrandall.com](mailto:jessica@welchrandall.com)